

ORDERING INFORMATION

DISCLAIMER—Throughout this catalogue there are a few titles that we disagree with in part. However, the remaining information in each book is of such rare quality that we believe it will be worth the reader's effort to separate the "meat from the bones."

PHONE ORDERING

Ordering & Questions 24 Hour FAX Line
(850) 477-8812 **(850) 477-3795**

E-mail: orders_bbb@yahoo.com

Website: www.kjv1611.org

Toll Free—Orders Only

(800) 659-1478 (800) 726-4631 (888) KJV-1611

Only VISA, MASTERCARD, or DISCOVER is accepted.

Open Daily, Monday through Friday

8:15 A.M.-4:15 P.M. Central Time

Closed Weekends & Holidays

MAIL ORDERING

Please print clearly. We can't fill your order if we can't read it. Most orders are shipped within 24 hrs. ***Please give an exact street address!*** Allow from 1 to 3 weeks delivery time. Foreign orders should allow from 6 to 12 weeks delivery time. **Uninsured orders will be shipped at your risk.** For this reason we recommend insured U.P.S. or FedEx.

Mail Orders To:

BIBLE BAPTIST BOOKSTORE

1130 Jo Jo Road

PENSACOLA, FL 32514

SHIPPING RATES

United Parcel Service (UPS)

\$10-\$20 \$9.00
 \$20-\$60 \$12.00
 \$60-\$100 \$16.00
 Over \$100 add 20%

FEDEX

\$10-\$20 \$9.00
 \$20-\$60 \$12.00
 \$60-\$100 \$16.00
 Over \$100 add 20%
 Call for FEDEX International rates

UPS and FEDEX insured to \$100 automatically. Each additional \$100, add 55¢, insurance

USPS Domestic Mail

Uninsured

\$0-\$20 \$9.00
 \$20-\$60 \$11.50
 \$60-\$100 \$14.75
 Over \$100 add 16%

USPS Foreign Airmail

Uninsured

\$0-\$5 \$30.00
 \$5-\$40 \$40.00
 Over \$40: Contact us for rates

Prices are subject to change depending on weight and destination.

1. WE ARE NOT RESPONSIBLE FOR UNINSURED LOSSES.
2. UPS and FedEx cannot ship to Post Office Boxes.
3. Note that because of new regulations and requirements we will NO LONGER insure USPS. All packages shipped USPS (domestic and foreign) are at the customer's own risk. If funds allow, we will upgrade all USPS packages to Priority Mail.
4. Note that all foreign shipping is by airmail—surface shipping is NO LONGER available.
5. Call for rates for Priority, UPS and FedEx Next Day, UPS and Fed Ex Second Day, UPS 3 Day Select, Airborne, and Foreign Air Mail.
6. Due to new Postal regulations and fuel surcharges, Postage and Handling on foreign orders have increased greatly.
7. Shipping rates may be subject to change depending on price changes by our carriers.

DAMAGED & RETURNS POLICY

DAMAGED ORDERS

Uninsured

If you ordered using the uninsured rates, we regret your loss. We cannot be held responsible for the U.S. Postal System.

Insured

If you ordered using insured rates, relax. Everything will be taken care of. Please save all packaging materials and call us as soon as possible (the next business day) at (800) 659-1478.

RETURNS & EXCHANGES

The Bible Baptist Bookstore strives to provide you with the best possible service available. We want our customers to be completely satisfied with their purchases. If you have a problem with your shipment, we will be happy to return or exchange your product providing that you follow these guidelines:

- A. Return merchandise or call within 30 days of receipt of shipment.
- B. **Only clean, re-sellable stock is accepted. If merchandise is not in new, re-sellable condition, we will return it to you.**
- C. We ask that a packing slip, with invoice number, be enclosed

with shipment, giving titles, quantities, and the reason for return.

- D. Unless damaged or defective, all items are subject to a 20% restocking fee. Damaged items may only be exchanged for same items. **We do not exchange audio/video recordings.**
- E. Pack the merchandise carefully and ship returns PREPAID to:

Bible Baptist Bookstore

1130 Jo Jo Road Pensacola, FL 32514

It is suggested that returns be made via UPS or PARCEL POST INSURED, as **credit will not be issued on books that do not reach us in re-sellable condition.** Also note that the boxes and envelopes that we use are stress tested for a one-way shipment only. Therefore, it is not advisable to use these same packages for your return.

- F. If you are exchanging products, please be sure to prepay the difference in cost, and add shipping fees.
- G. If an item is missing from your order, contact us within thirty days. We cannot be responsible for these items after 30 days. If, after reading these guidelines, you are uncertain about our policies or you have any questions, please call us at (850) 477-8812.